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13 March 2023

Kia ora Glenda,

Congratulations of delivering a great conference for us

Our thanks to you and your team for the excellent job you did of organising our Conference.

This was a really important event for us given the sector had not been able to get together in person for a couple of years dur to the pandemic.

What you delivered was beyond our expectations. I'd like to single out two things in particular where you made a real difference:

- 1. When you said you'd be able to really lift our game when it came to providing for exhibitors and sponsors, little did we know just what you'd be able to deliver. Never before have we had a dedicated exhibition space. What's more you filled it to capacity. You have now set the bar so high, I think we now have the challenge of being able to provide enough space for all those that want to return, and come for the first time, to our next conference. This is a nice problem to have. We were also very pleased to receive such positive feedback from our exhibitors.
- 2. You also, on your own initiative, made a big difference to how our conference was presented. From the table settings, to the stage, and all of the dressing and branding that went along with it, you really did lift our event up to a new level.

While I have focused on the day itself above, I should also note the professionalism and planning expertise you bought to our event and how well you supported its marketing. In all of this, you and your team were a pleasure to work with and we look forward to doing so again.

Congratulations once again to you and your team on the success you delivered.

Nga mihi nui,

Christian Judge

Communications Manager, Insurance Council of New Zealand Te Kāhui Inihua o Aotearoa